

Equity Receivership Over Nationwide Automated Systems, Inc., et al.
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CLAIMS PROCESS FREQUENTLY ASKED QUESTIONS (FAQ)

1. Q: How does an investor contact the Receiver or Receiver's staff?

A: Considering the amount of investors, the preferred method of communication with the Receiver is email (receiver@nasi-receivership.com). If you do not use email or need to call, please call (#s). However, these phone numbers are not answered live by the Receiver's staff. Please leave a voicemail and a staff member will call you back within 2 business days. Please do not leave multiple voicemails, emails, or faxes.

2. Q: What Investors will receive a Claim Notice Package from the Receiver?

A. The Receiver will send a Claim Notice Package to ALL investors EXCEPT, investors:
 - a. Who have acknowledged receiving a profit from the NASI Ponzi scheme by virtue of returning a portion of such profits to the Receiver pursuant to a settlement agreement;
 - b. Against whom a judgment on a clawback claim has been entered; or
 - c. Have filed a personal bankruptcy case in which the Receiver has an allowed claim for return of their profits from the NASI Ponzi scheme.

3. Q: What are the contents of the Claim Notice Packages sent to Investors?

A. The Receiver sent Claim Notice Packages to Investors that includes a letter from the Receiver, Schedule of Loss, Claims Submission Form, FAQ, Explanation of the Approved Claim Procedures, and W-9.

4. Q: How were Claim Notice Packages sent to Investors?

A. The Receiver's staff sent Claim Notice Packages to all Investors via mail. In addition, Claim Notice Packages were sent by email to those who have provided their email addresses.

5. Q: When will Investors receive a Claim Notice Package from the Receiver about their claims?

A: The Receiver's staff sent Claim Notice Packages to investors on March 8, 2018.

6. Q: If an investor did not receive a Claim Notice Package, what is/are the reason(s):

A. If an investor did not receive a Claim Notice Package, possible reasons include:
 - a. It was mailed to a different mailing and/or email address. Please email the Receiver at receiver@nasi-receivership.com to confirm your current contact information.

- b. The Investor account is for your business, which may have changed addresses. Please email the Receiver at receiver@nasi-receivership.com to confirm your business' mailing address.
7. Q: If an Investor agrees with the Receiver's calculation of his or her claim as stated in the Claim Notice Package, what does the Investor need to do or provide to the Receiver?
- A: An Investor who does not dispute the Receiver's calculation of his or her claim must provide the Receiver with a W-9 form in order to receive distribution(s) and must indicate on the Claim Submission Form that they do not dispute their claim amount. The investors should send the W-9 with the Claim Submission Form to the Receiver by email (preferred), fax or mail (least preferred) no later than 60 days from the date on their Claims Notice Package.
8. Q: What is the deadline for an investor to submit a disputed claim to the Receiver?
- A: If Investors dispute the Receiver's calculation of their claim amounts, they must provide the Claim Submission Form plus copies of all documents supporting their calculation of their claims to the Receiver no later than 60 days from the date the Claim Notice Package was mailed to the investor.
9. Q: How are investor claims calculated?
- A: Investor claims are calculated based on each investor's net loss, i.e. the total amount invested (for all NASI investments), minus the total amount received in payments (for all NASI investments). No additional amounts such as IRA fees, attorney fees, or interest charges may be included in investor claims.
10. Q: Is there additional information regarding the Claims Process?
- A: Yes, the Renewed Claim Procedures Motion can be found on the Receiver's website, www.nasi-receivership.com, under the "Court Documents" link.